



Veteran Directed Care Program Newsletter

Friday, August 11, 2022

Welcome to the Veteran Directed Care Program Newsletter!

The Veteran Directed Care (VDC) Federal Technical Assistance team is pleased to introduce the VDC program newsletter. On a monthly basis, the VDC Federal Technical Assistance Team will share announcements, reminders, best practices, program updates and more through the VDC program newsletter. **If you or other VDC program staff are not already on the VDC email distribution list, please email veterandirected@acl.hhs.gov to make sure you don't miss out on important news!**

VDC Monthly Reporting Tool

The VDC Monthly Reporting Tool offers a portal for VDC providers to enter their Veteran census data, ensuring an opportunity to accurately account for availability and growth of the program. Please report Veteran census for your VDC program on a monthly basis using the [VDC Monthly Reporting Tool](#). We look forward each month to continued program growth!

Billing and Invoicing Update

An updated VDC Billing and Invoicing Guide is posted on the [No Wrong Door \(NWD\) website's VDC page](#). Please note the following updates as you use the guide.

- **Remediation Training and Termination Policy:** The remediation training and termination policy aims to support Veterans who consistently spend over their average monthly budget and are at risk of exceeding their authorized budget prior to the end of their authorization period. The VDC provider is responsible for applying the policy by developing a plan with the Veteran to align spending with the average monthly amount and continue to review spending with the Veteran monthly. The VDC provider must alert the VAMC VDC coordinator of continuous Veteran overspending. If overspending continues to occur despite remediation training, the VAMC VDC coordinator may opt to work with the Veteran to determine if a different VHA program will better meet their needs.
- **Appendix B:** Please review the common billing issues and recommendations for reaching a resolution. This includes guidance for when to use [Billing Issues Feedback Form](#) and the [VDC Outstanding Issues Form](#).

Technical Assistance

Have a question? Need guidance? Want to share good news about your VDC program? Reach out to the VDC Federal Technical Assistance Team at veterandirected@acl.hhs.gov. We look forward to hearing from you!