

# July VDC Educational Webinar

**July 17, 2024**



**Victoria Wright**, Program  
Officer for Veteran Directed  
Care and Inclusive  
Transportation Programs

# Menti Poll – Icebreaker

Go to [www.menti.com](http://www.menti.com) and enter code: 9782 3146

**How many Veterans are you currently serving?**



Please enter the code

Submit

# Agenda

- Welcome and Announcements from the Administration for Community Living (ACL)**
- Announcements from the Veteran's Health Administration (VHA)**
- VDC Expansion Best Practices**
- VDC Provider Spotlight: AIM Independent Living Center**
- Open Question and Answer (Q&A)**
- Closing**

# Announcements from VHA Regarding VDC



**Daniel Schoeps,**  
Director, VA Purchased  
Long-Term Services and  
Supports

# Menti Poll

Go to [www.menti.com](https://www.menti.com) and enter code: 9782 3146

**Over the past year, has your program's Veteran census increased, decreased, or stayed the same?**



Please enter the code

Submit

# VDC Expansion Best Practices

# Best Practices

- **Review Program Materials:**  
Review VDC materials on the [ACL No Wrong Door website](#) to ensure compliance with national standards prior to expansion, including:
  - [The VDC Operations Manual Template](#)
  - [The VDC Billing & Invoicing Guide](#)
  - [VDC Field Guidebook](#)





# Best Practices

- **Establish Communication Channels with VAMC Partner(s):** Establish communication norms, including:
  - ▶ A regular meeting cadence
  - ▶ Preferences for email, in-person, or hybrid communication methods
  - ▶ A contact information list for appropriate points of contact within your organization and partnering VAMC(s)
- **Facilitate Important Conversations with VAMC Partner(s) From the Beginning:** Discuss important expansion topics, including:
  - ▶ Anticipated program/referral volume
  - ▶ Geographic service area
  - ▶ VAMC preferences for the exchange of referral information
  - ▶ Strategies for addressing program challenges

# VDC Provider Spotlight: AIM Independent Living Center



<https://aimcil.com/>

# Questions? Comments?



# Menti Poll

Go to [www.menti.com](http://www.menti.com) and enter code: 9782 3146

**What questions do you have regarding the information that was shared during today's July VDC Educational Webinar?**



Please enter the code

Submit

# Closing

- **Post-event survey:** Please share your feedback through the post-event survey.
- **ACL Technical Assistance (TA)-Community:** Continue the conversation using the discussion board located in the VDC Community on the [ACL TA Community website](#). Please email [veterandirected@acl.hhs.gov](mailto:veterandirected@acl.hhs.gov) for access.
- **VDC Monthly Reporting Tool Data:** Report your Veteran census data every month with the [VDC monthly reporting tool](#)
- **Technical Assistance:** Please email the VDC Technical Assistance Team with any questions: [veterandirected@acl.hhs.gov](mailto:veterandirected@acl.hhs.gov)