PERSON-CENTERED COUNSELING TRAINING PROGRAM: EVALUATION RESULTS

ADMINISTRATION FOR COMMUNITY LIVING, EVALUATION OF THE PERSON-CENTERED COUNSELING TRAINING PROGRAM

is a partnership between...

GOAL:
Streamline access to Long Term Services and Supports (LTSS) for all people regardless of funding source

ALL POPULATIONS + ALL PAYERS

23.6 MILLION
Total number of people needing Person-Centered Counseling each year

SPECIALIZED KNOWLEDGE AND SKILLS NEEDED:
- Person-Centered Thinking and Practice
- Person-Centered Planning and Implementation
- Understanding of all Populations Served
- Long Term Services and Supports
- Protection and Advocacy

PERSON-CENTERED COUNSELING TRAINING PROGRAM
- Course 1: Introduction to No Wrong Door (Online)
- Course 2A: Person-Centered Thinking and Practice (Online)
- Course 2B: Person-Centered Thinking and Practice (In-Person)
- Course 3: Person-Centered Planning and Implementation (Online)
- Course 4: Who We Serve (Online)
- Course 5: Person-Centered Access to Long Term Services and Supports (Online)
- Course 6: Protection and Advocacy (Online)

FINDINGS!
LEARNERS
- 70% of learners found the blended learning design very accessible
- 73% of learners intend to do something different in their work as a result of the training
- 100% of lessons in each of the six courses showed a statistically significant increase in learners’ pre- to post-test scores

STATES
Training program brought together diverse organizations
Learning Management System (LMS) and implementation support benefitted states
Training content was ambitious and high quality

FOR MORE INFORMATION OR TO VIEW COURSE 1 OF THE TRAINING PROGRAM, please visit ACL’s No Wrong Door System website