

Veteran Directed Care (VDC) Educational Webinar

May 8, 2019

Veteran Care Agreement (VCA) Implementation
Overview and Question & Answer (Q&A)

Agenda

- ✓ Welcome from the Administration for Community Living (ACL)
- ✓ Overview of the U.S Department of Veterans Affairs (VA) MISSION Act and Veteran Care Agreement Implementation and steps for VDC providers
- ✓ Next steps for Veterans Affairs Medical Centers (VAMCs) and VA
- ✓ Guidance to Aging and Disability Network Agencies (ADNAs)
- ✓ Veteran VCA authorizations
- ✓ Next steps for ADNAs
- ✓ ACL technical assistance
- ✓ Open Q&A
- ✓ Closing

ACL Welcome and Announcements

VDC Quick Facts

- ✓ **140** VDC providers
- ✓ **39** states (including D.C and Puerto Rico)
- ✓ **67** VAMCs
- ✓ **7,490** cumulative Veterans served
- ✓ **2,170** current Veterans served

Overview of MISSION Act and VCA Implementation from VA Central Office



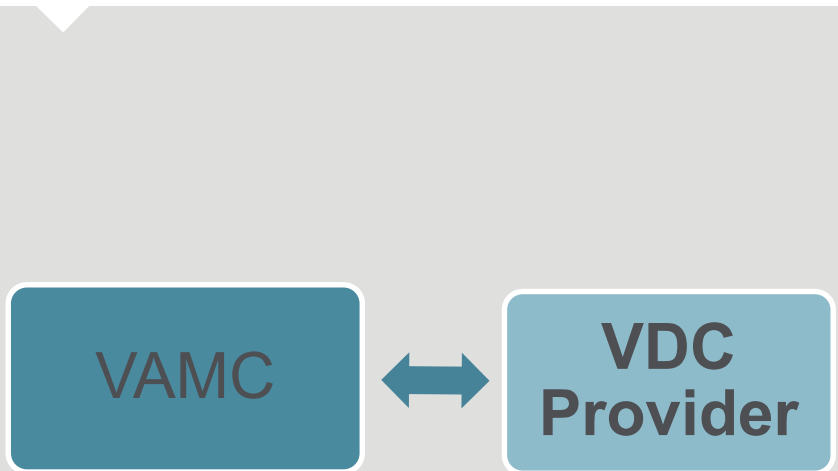
Dan Schoeps, Director,
VA Purchased Long-Term
Services and Supports

VA MISSION Act Implementation

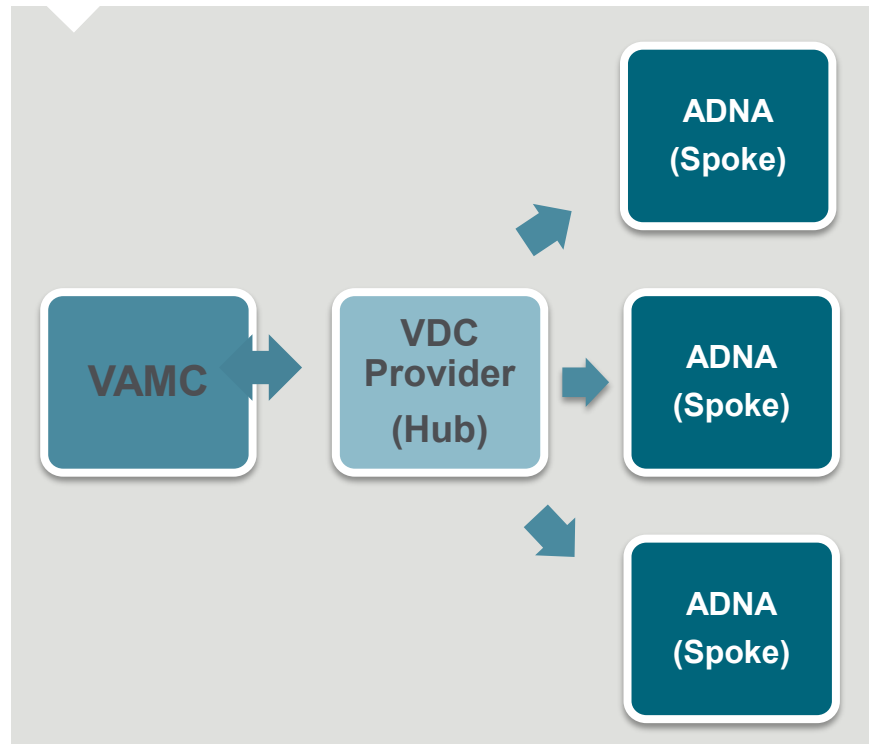
- ✓ VA MISSION Act includes a provision (Section 1703A.(b)) that enables the VA to engage in Veteran Care Agreements with SUA's, ADRCs, AAAs, CILs.
 - ✓ Section 1703A.(b), Eligible Entities and Providers
 - ✓ <https://www.congress.gov/bill/115th-congress/senate-bill/2372/text>
- ✓ VA will use VA MISSION Act appropriations to pay for VDC beginning June 6, 2019. The effective date for the Veteran Care Agreement requirement in the VA MISSION Act.
- ✓ VDC Providers will play a critical role in assuring seamless access to VDC for enrolled Veterans during the implementation process.

Two VDC Business Models

Sole Proprietor Model



Hub and Spoke Model



VA MISSION Act Implementation: Steps for VDC Providers

1. Sign a Veteran Care Agreement (VCA)
 - ✓ A signed VCA enables the VA to use VA MISSION Act funds to pay for VDC.
 - ✓ VA Choice Agreements and individual authorizations will not be recognized by the VA after June 6th.
2. Obtain New Authorizations for Veterans Enrolled in VDC
 - ✓ All Veterans currently enrolled in VDC will need a new authorization to continue care (authorization completed by the VAMC).
 - ✓ An authorization for VDC enables the VA to use VA MISSION Act funds to pay for VDC.
 - ✓ Veterans in VDC must have an updated authorization in order to continue in the program and for the VDC Provider to be paid for services.

Veteran Care Agreements

VA and VAMC Next Steps with Veteran Care Agreements

VA will...

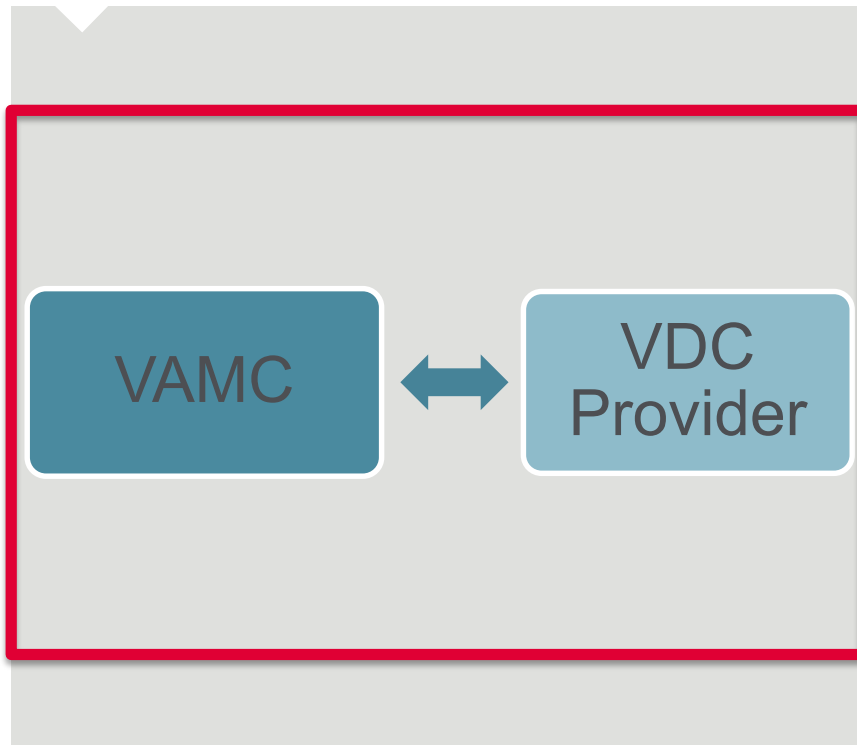
- ✓ Work collaboratively to share information about the VCA implementation as it becomes available.
- ✓ Conduct outreach to VAMCs to share information, resources and targeted assistance.

VAMCs will...

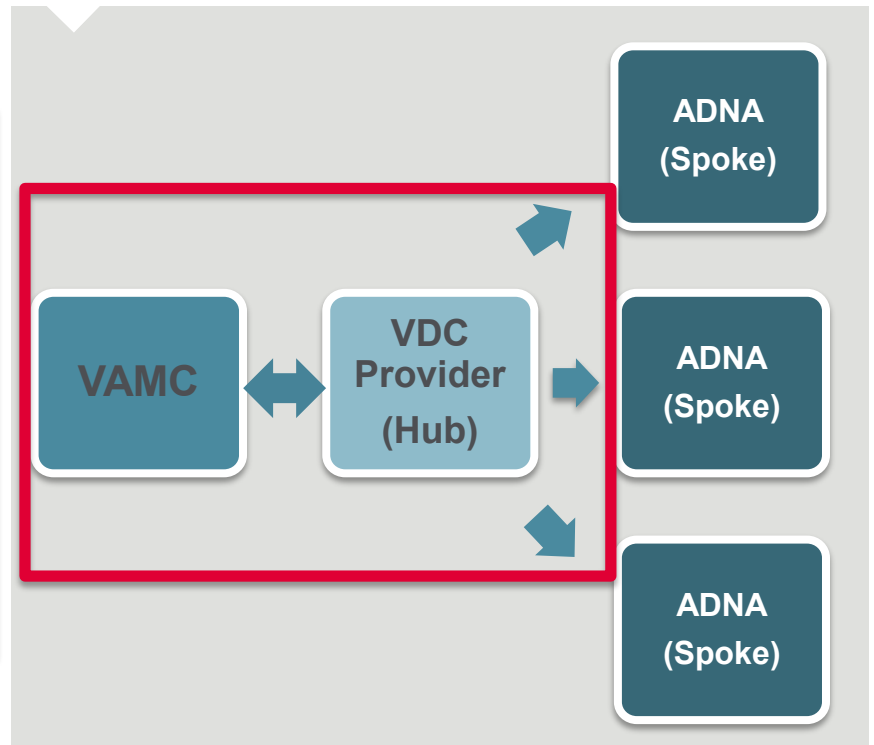
- ✓ Conduct outreach to their partnering VDC providers.
- ✓ Share Veteran Care Agreements (VCA), templates and any other supporting documentation.
- ✓ Collect signed VCAs from VDC providers.
- ✓ Sign VCA and return signed copy to VDC provider.

Step 1: Sign Veteran Care Agreement

Sole Proprietor Model



Hub and Spoke Model



Guidance to ADNAs in Preparation for VCA Implementation

- ✓ Meet with your VAMC
 - If you have not heard from your VAMC, email or call.
 - Set up time to meet in preparation for the VCA implementation.
 - Discuss timeline and identify any required next steps.

Poll

- ✓ Go to menti.com and enter code 38 45 70

If you are a VDC provider, have you been contacted by your VAMC(s) regarding VCA implementation?



Please enter the code

Submit

Guidance to ADNAs in Preparation for VCA Implementation

- ✓ Outline strategy for reviewing and returning VCAs as soon as possible
 - ✓ Prepare all internal stakeholders for upcoming VCAs
 - ✓ Stakeholders may include:
 - Internal: leadership, legal team, board, finance/accounting staff.
 - Subcontractors: Spokes (if applicable) and FMS.

Guidance to ADNAs in Preparation for VCA Implementation

- ✓ Track invoices submitted through June 5
 - ✓ Compile all outstanding invoices by month and Veteran.
 - ✓ Monitor payment of invoices using established processes including VA Vendor Inquiry System (VIS) and VAMC follow-up.

- ✓ VDC Invoices for June will follow the process below:
 - ✓ VDC providers will invoice for the time period covering June 1st through the end of the current authorization (either 6/5 or 6/6).
 - ✓ The amount should include all Veteran spending plus the full monthly administrative fee (not prorated).
 - ✓ VDC providers will invoice for the remaining month of June, starting at the date the new VDC authorization is received).
 - ✓ The amount should include all Veteran spending but not include the monthly administrative fee.

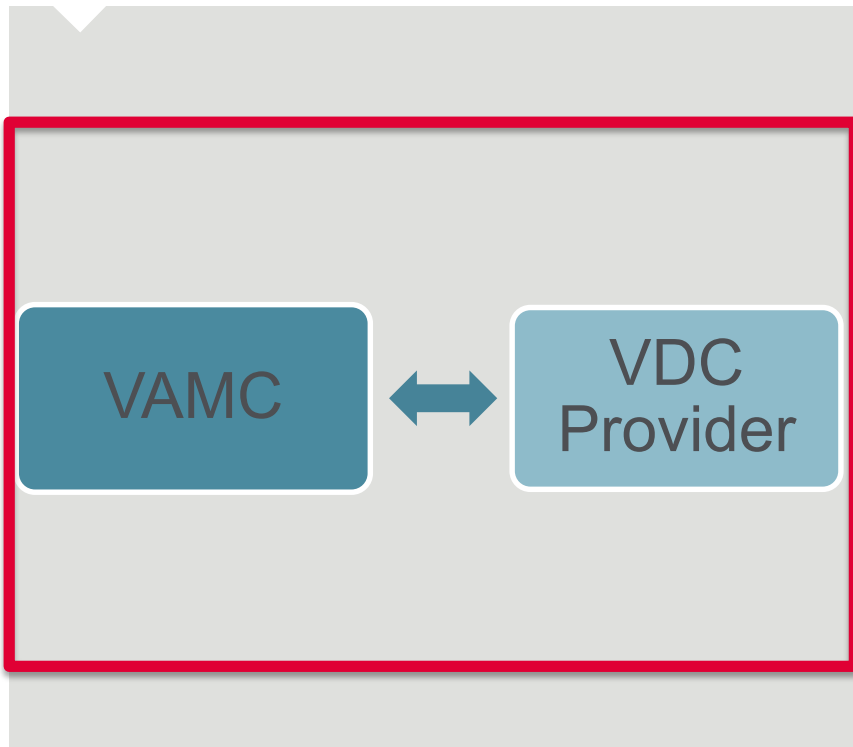
ACL Technical Assistance for Signing VCAs

- ✓ VCA training and office hours will be scheduled for VDC providers as more information becomes available.
- ✓ ACL will provide resources for ADNAs, including VCA one-pager and FAQ.
- ✓ More information will be posted to ACL's No Wrong Door website as it becomes available.
 - <https://nwd.acl.gov>

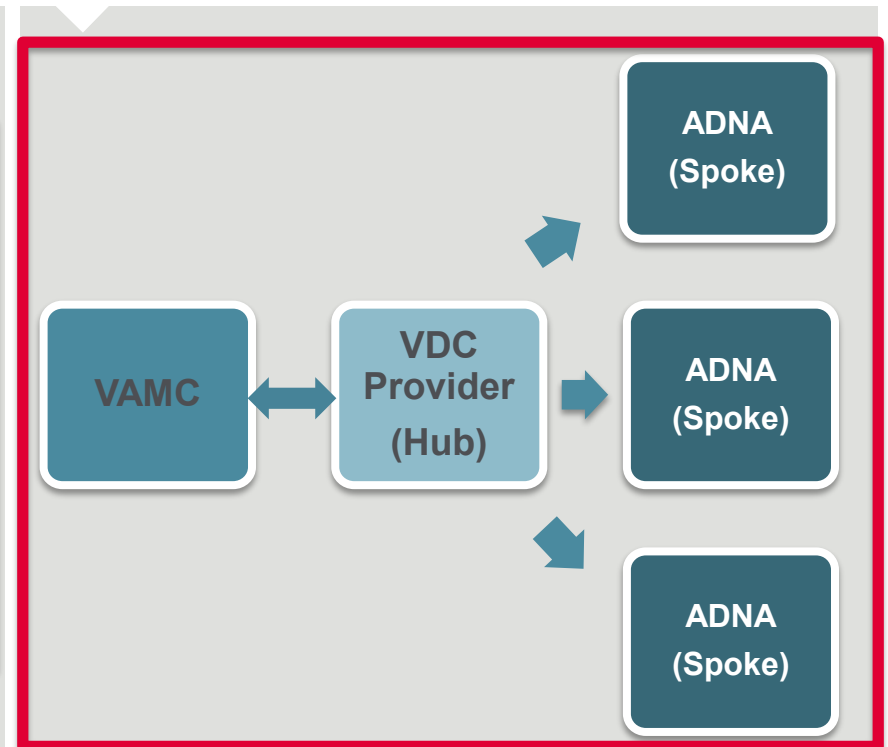
Veteran VCA Authorizations

Step 2: Obtain New VCA Authorization for Veterans Enrolled in VDC

Sole Proprietor Model



Hub and Spoke Model



ADNA Next Steps

- ✓ Develop a list of currently enrolled Veterans in VDC
 - Collect information on Veteran authorizations for enrollees, including expiration date, case-mix, monthly admin fee, and total budget.
- ✓ Track status of Veteran VCA authorizations
- ✓ Work with your VAMC to implement a process to ensure that all Veteran VCA authorizations for VDC are enacted no later than June 6, 2019.
- ✓ When all Veteran VCA authorizations are completed, please send an email to Veterandirected@acl.hhs.gov with “VCA Implementation” in the subject line and in the body of the email please note the number of completed Veteran authorizations.

ADNA Next Steps

✓ Complete the VDC Survey

- The VDC Survey is designed to provide ACL, VHA, and its partners with information to get a better understanding of current status of programs and how to best support VA MISSION Act implementation.
- You will receive an email from the VDC mailbox with a link to the survey:
[https://www.research.net/r/VDC May 2019 Survey](https://www.research.net/r/VDC_May_2019_Survey)
- Please submit information by **May 15th**.

ACL Technical Assistance

- ✓ Support VDC providers during the VA MISSION Act implementation
 - ✓ Ensure smooth transitions for Veterans and their families.
 - ✓ Coordinate TA across VDC providers.

- ✓ Share updates and new resources via the VDC Federal Technical Assistance Team Mailbox
 - ✓ veterandirected@acl.hhs.gov

Questions and Answers

Please use the chat feature in the right side panel of the WebEx platform to enter any questions.



THANK YOU

- ✓ Thank you for the partnership you've built with the VA and your dedicated service and support for Veterans and their caregivers.
- ✓ Together we can ensure that every Veteran in VDC has a seamless transition into the VA MISSION Act funded VDC.