January Veteran Directed Care (VDC) Educational Webinar

January 29, 2020
AARP Battlefield Heroes Video, Discussion with a VDC Veteran Caregiver, and VDC Infographics
Agenda

- Welcome from the Administration for Community Living (ACL)

- Opening remarks from our partners at the Veterans Health Administration (VHA)

- AARP Battlefield Heroes video presentation and discussion with VDC Veteran caregiver, Karee White

- Overview of VDC Infographics

- Open question & answer (Q&A)

- Closing
Opening Remarks from VHA

Daniel Schoeps,
Director, VA Purchased Long-Term Services and Supports
VDC Impact on Caregivers: Karee White

• Kimberly White is a Veteran enrolled in the VDC program at the Durham VAMC.

• Karee White is Kimberly’s mother and caregiver.
  - Karee is a freelance writer and strong advocate for the VDC program at the Durham VAMC.
  - As a strong advocate of the VDC program, she has spread information about the positive benefits of the program and how it has impacted Kimberly and their family.
VDC Resources: Veteran and Caregiver Impact

• AARP Battlefield Heroes Video (full episode): https://www.youtube.com/watch?v=T-DJz7BaNiA


• “It’s Changed Everything”: Voices of Veterans in the Veteran-Directed Home and Community Based Services Program: https://www.tandfonline.com/doi/full/10.1080/01634372.2018.1458054

• San Diego VDC Program video: https://www.youtube.com/watch?v=GNtQEGUBIEY
VDC Infographics

Veterans and Caregivers, Veterans Affairs Medical Centers (VAMCs), Aging and Disability Network Agencies (ADNAs)
Introduction to VDC Infographics

• The VDC Federal Technical Assistance Team developed three VDC infographics for VDC programs to use as educational resources for various stakeholders to learn about the program.

• Three audiences:
  ► Veterans and caregivers
  ► VAMCs
  ► ADNAs

• Infographics use data, key facts, and personal anecdotes from ADNA staff, VAMC coordinators, and Veterans enrolled in the program.
VDC Infographic – Veterans and Caregivers

- **Audience**: Veterans and caregivers.
- **Purpose**: to provide Veterans and caregivers with an easy to understand, informative guide to the basic components of the VDC program.
- **How to use**: share with interested or newly referred Veterans and caregivers as an educational resource.

VDC Infographic – ADNAs

- **Audience**: ADNAs.
- **Purpose**: to inform ADNAs how they can support Veterans in community living through VDC and provide compelling reasons to consider becoming a provider.
- **How to use**: use to advise newly interested ADNAs of their roles, responsibilities, and partnership opportunities as a provider for the VDC program.

https://nwd.acl.gov/pdf/The%20Role%20of%20Aging%20and%20Disability%20Network%20Agencies%20in%20Veterans%20Directed%20Care.pdf
VDC Infographics – VAMCs

- **Audience:** VAMCs.
- **Purpose:** To inform VAMCs with data on how VDC can meet Veteran needs while providing greater choice and control, leading to improved health outcomes and satisfaction, and reduced nursing home utilization.

**How to use:** Use as a resource to advocate for program startup or growth to expand the VDC program’s reach and impact.

https://nwd.acl.gov/pdf/The%20Power%20of%20Veteran%20Directed%20Care%20for%20Veterans%20Affairs%20Medical%20Centers.pdf
VDC Reporting Tool Announcement

- The VDC Monthly Report Tool (formerly known as the VDC Ticker) is transitioning to a new, updated reporting page on ACL’s No Wrong Door (NWD) website (https://nwd.acl.gov/).

- In preparation for the change, we are collecting information from VDC providers for staff who will be needing access to the reporting tool.

- Upon receiving the information, our technology team will begin creating accounts for each user.
  - An acknowledgement of receipt of your account information will be sent via email.
  - Users will also receive an email notification when they have access system.

- To request access for an account, please click the following link: https://app.smartsheet.com/b/form/7fa4d5f96b884a26a790e722bd480c36

- Each staff member is required to submit a new form (i.e. if you have three staff who need access, please submit three separate forms).
Questions and Answers

Please use the chat feature in the right side panel of the WebEx platform to enter any questions.
Closing

- Please complete a brief survey:
  - [https://www.research.net/r/Jan_VDC_Educational_Webinar_2020](https://www.research.net/r/Jan_VDC_Educational_Webinar_2020)

- Please email the VDC Technical Assistance Team with any questions or to share your own successes!
  - [veterandirected@acl.hhs.gov](mailto:veterandirected@acl.hhs.gov)