July Veteran Directed Care Quarterly Educational Webinar

July 15, 2020
Agenda

- Welcome and Announcements from the Administration for Community Living (ACL)
- Veterans Health Administration (VHA) Announcements
- Veteran Directed Care (VDC) Evaluation: Overview
- VDC Evaluation Part 1: Building Partnership for Success
- Question and Answer
- Closing
Announcements from ACL

Caroline Ryan, Manager of VA and CMS Partnerships and Innovation
Office of Interagency Innovation
Announcements from VHA Regarding VDC

Daniel Schoeps, Director, VA Purchased Long-Term Services and Supports
VDC Evaluation: Background

• Funded by VA and conducted by:
  ► VA’s Partnered Evidence-Based Policy Resource Center (PEPReC),
  ► Center of Innovation in Long-Term Services and Supports (LTSS-COIN), and
  ► The Center of Innovation to Accelerate Discovery and Practice Transformation (ADAPT).

• Findings from the evaluation will be presented over multiple webinars
  ► Building VDC Partnerships
  ► Experiences of Veterans and Caregivers
  ► Impact of VDC
Reflection Questions to Consider

- What type of relationship do you have with your VDC Partner?
- Do you understand how your VDC Partner operates and what’s important to them?
- How frequently do you meet? Do you meet in-person?
Determinants of implementation success in complex inter-organizational relationships: a mixed-methods evaluation of Veteran Directed Care

Nina R. Sperber, Edward J. Miech, Alecia S. Clary, Kathleen Perry, Merle Edwards-Orr, Courtney H. Van Houtven, Kali S. Thomas, Jim Rudolph
Focus of evaluation
Goal: to understand determinants of VDC implementation
The Consolidated Framework for Implementation Research (CFIR)

Credit Miyake-Lye et al., Care Coordination VA QUERI Program; Damschroder et al., *Implementation Science*, 2009
Questions

1. Which determinants function as **facilitators** to interorganizational implementation?

2. Which determinants function as **barriers** to interorganizational implementation?

3. Which determinants are **necessary or sufficient** for implementation success?
Key Findings

1. Partners agreed more than not on what matters for implementation- multiple facilitators.

2. Barriers to interorganizational implementation had to do with inner setting differences.

3. Two determinants instrumental for implementation success.
A LOT OF DATA

7 partnerships

VA

Provider

Dyad
Mixed Methods

Step 1:
Semi-structured interviews with coordinators about CFIR determinants

Step 2:
Code facilitators/barriers (+2 to -2) and aggregate in matrix

Step 3:
Use CNA to evaluate necessary and sufficient determinants for implementation success

Quantitative:
Avg number of enrollees over 3 months
Mixed Methods

Step 1: Semi-structured interviews with coordinators about CFIR determinants

Step 2: Code facilitators/barriers (+2 to -2) and aggregate in matrix

Step 3: Use CNA to evaluate necessary and sufficient determinants for implementation success

Quantitative: Avg number of enrollees over 3 months
Mixed Methods

Step 1
- Qualitative: Semi-structured interviews with coordinators about CFIR determinants

Step 2
- Code facilitators/barriers (+2 to -2) and aggregate in matrix

Step 3
- Quantitative: Avg number of enrollees over 3 months
- Use CNA to evaluate necessary and sufficient determinants for implementation success
Mixed Methods

Step 1: Qualitative
- Semi-structured interviews with coordinators about CFIR determinants

Step 2: Code facilitators/barriers (+2 to -2) and aggregate in matrix

Step 3:
- Use CNA to evaluate necessary and sufficient determinants for implementation success

Quantitative:
- Avg number of enrollees over 3 months
Findings
Partners agreed more than not on what matters for implementing VDC
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Barriers to interorganizational implementation had to do with inner *setting differences*

- Discord
- Concord

- Program
- Individuals
- Process

Inner Setting
2 determinants instrumental for implementation success

- External Change Agent
  Necessary *not* sufficient

- Networks and Communication
  Necessary and sufficient

Implementation Success
2 determinants instrumental for implementation success (part two)

+1, +2, 0 Provider External Change Agent

+2 Provider Networks and Communication Necessary and sufficient
2 determinants instrumental for implementation success (part three)

+1, +2, 0 Provider External Change Agent

+2 VA External Change Agent

Necessary not sufficient

Implementation Success

+2 Provider Networks and Communication

Necessary and sufficient
Implications
Summary of Implications

1. Concordance at multiple levels indicate multiple leverage points for facilitating implementation.

2. Inner Setting may be a focus for minimizing discord.

3. Each partner may require different conditions for overall success; research can help to identify.
Disclaimer and Acknowledgements

Disclaimer
The views expressed in this presentation are those of the authors and do not necessarily reflect the position or policy of the Department of Veterans Affairs or the United States government.

Acknowledgement
This work was supported by CDA 14-422 (to K. Thomas), VA Office of Geriatrics and Extended Care Services, SDR 16-194 (to Providence and Durham VAMCs), CIN 13-419 (to Center of Innovation in Long Term Services and Supports at the Providence VA Health Care System), and CIN 13-410 (to the Center of Innovation to Accelerate Discovery Practice Change (ADAPT) at the Durham VA Health Care System).
Key Takeaways for VDC Providers

- What type of relationship do you have with your VDC Partner?
- Do you understand how your VDC Partner operates and what’s important to them?
- How frequently do you meet? Do you meet in-person?
Questions and Answers

Options for sharing information and asking questions:

1. Use the raise your hand function and we will unmute your line.
2. Use the chat feature in the right side panel of the WebEx platform to enter your questions and send to “all participants.”
Closing

• Please email the VDC Technical Assistance Team with any questions: veteranandirected@acl.hhs.gov

• VDC Monthly Reporting Tool Data Entry: https://app.smartsheet.com/b/form/9bff196f995e4ddd82aa0fd246ae0501

• Please provide your feedback: https://www.research.net/r/Jul_VDC_Educational_Webinar